

Privacy Policy

Est. 01/2025

Finding Hope, LLC

TEXT/SMS MARKETING

If you choose to opt-in to SMS communications from Finding Hope, you will receive text messages at the mobile number you provide. These messages might be automated and might include promotional offers, coupons, and/or information related to Finding Hope services and/or other affiliated service providers. Information may also relate to your therapeutic services, trainings, and account.

CONSENT TO RECEIVE AUTOMATED MESSAGES

You understand that consent to receive automated messages is not a condition of purchased or use of Finding Hope's services. Messages may include but are not limited to, order confirmations, appointment confirmations, updates and special offers.

FREQUENCY OF MESSAGES

Message frequency may vary based on your communication and services. This also may vary by account activities and ongoing promotions. You will receive messages relevant to your transactions and occasional informational and/or promotional updates.

OPT OUT AND SUPPORT OPTIONS

You may opt out of receiving text messages at any time by texting "STOP." Upon receipt of your opt-out request, you will be unsubscribed and will no longer receive text messages from us. A confirmation message will be sent to you to confirm that you have unsubscribed. Should you wish to re-subscribe, you may text "START" to receive SMS messages again.

For assistance with the messaging service, text "HELP" or contact amberjewellspeaks@gmail.com

WIRELESS CARRIER RATES AND SERVICES

Wireless carrier message and data rates may apply. Wireless carriers are not liable for delayed or undelivered messages.

CONFIDENTIALITY

We will maintain the confidentiality of your mobile number. Your mobile number will not be shared with third parties for their own marketing purposes. However, for operational purposes, your name and mobile number may be shared with our service providers who assist in the delivery of our SMS communications. These providers use your personal information solely to carry out the services they provide to Finding Hope, LLC.